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**INFORMATION DISCLOSURE
STATEMENT BY APPLICANT**

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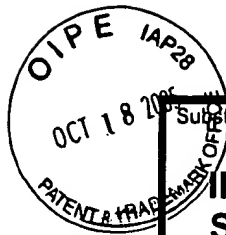
Application Number	09/909,241
Filing Date	07/19/2001
First Inventor	Mancisidor, et al.
Art Unit	2121
Examiner Name	Holmes, Michael B.
Attorney Docket No.	1160215/0526868

U.S. PATENT DOCUMENTS

Examiner Initials*	Cite No. ¹	Document Number Number - Kind Code ² (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant	Pages, columns, lines where relevant passages or relevant figures appear
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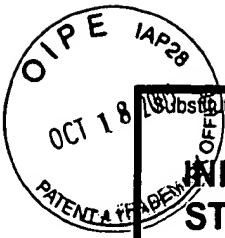
Examiner Initials*	Cite No. ¹	Foreign Patent Document Country Code ³ - Number ⁴ - Kind Code ⁵ (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant	Pages, columns, lines where relevant passages or relevant figures appear	T ⁶

OTHER PRIOR ART -- NON PATENT LITERATURE DOCUMENTS

Examiner Initials*	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T ⁶
WBA		Carchiolo, et. al.; "An Agent Based Platform for a Service Provider"; Catania (Italy); pgs 1-7	
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WBA		"Consulting Without Consultants: Expert Systems Applications in User Services"; ACM SIGUCCS XVII (1989); pgs 335-341	
WBA		Office Action dated 06/22/2005 for U.S. Application Serial No. 09,909,250 filed 07/19/2001	

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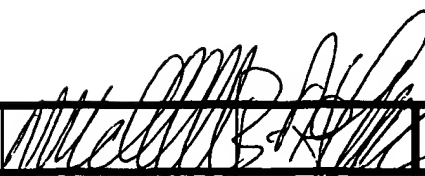
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